PO BOX 246, Beanfield, Vieux Fort, St. Lucia ~ www.cbayresort.com

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# FACT SHEET

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| LOCATION | Coconut Bay is located on the mile-long Anse de Sables Beach (Sandy Beach) on Saint Lucia's exotic south coast, just minutes from Hewanorra International Airport and the most sought after attractions. The resort's spectacular ocean views take in the Maria Islands Nature Reserve and wildlife habitat. |
| DESCRIPTION | Coconut Bay Beach Resort & Spa is two worlds in one offering a unique choice between the adults-only Harmony wing, and Splash the resort's destination for family fun, all in a stunning beachfront location. Harmony is a romantic oasis for guests 18 and over with outdoor daybeds, sun decks and hammocks for two overlooking the Quiet Pool, Kai Mer Spa and beach. Splash is where the action is, a tropical playground featuring CocoLand Kidz Klub, the Coco Corral, The Zone paintball facility, kitesurfing and watersports center and the island's largest water park. |
| GENERAL MANAGER | Mark Hawken |
| AWARDS AND ACCOLADES | ✓ AAA Three Diamond resort<br>✓ TripAdvisor® 2013 and 2014 Certificate of Excellence®<br>✓ TripAdvisor® 2012 Travelers' Choice® Award as one of the "Top 25 Hotels for Families in the Caribbean."<br>✓ Travel Agent Magazine "The Advisor's List" Caribbean: Best Hotels for Romance and Best Hotels for Families<br>✓ Family Vacation Critic's "2014 Best Caribbean All-Inclusive Resorts for Families"<br>✓ "Best All-Inclusive Family Resort" – Travel & Leisure, July 2013 |
| RESERVATIONS | Call toll-free from North America at 877-352-8898, email reservations@askmeaboutcoconutbay.com, call resort reservations direct at 758-456-9999 or visit cbayresort.com. |
| RESORT CONTACT INFORMATION | |
| Address | P.O. Box 246, Vieux Fort, Saint Lucia, West Indies |
| Direct Phone | 758-459-6000 |
| Direct Fax | 758-456-9900 |
| Website | www.cbayresort.com |
| Facebook | Coconutbay |
| Twitter | _CoconutBay |
| Pinterest | cbaystlucia |
| YouTube | CoconutBayResort |
| Instagram | cbay_stlucia |

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| ALL-INCLUSIVE | Coconut Bay's all-inclusive vacation rates include all meals and snacks daily; unlimited juices, soft drinks and alcoholic beverages; weekly manager's cocktail party, Champagne and cold towel check-in; CocoLand Kidz Klub and Waterpark; adults-only pool and bar; daily activities, nightly entertainment, airport transfers from Saint Lucia's Hewanorra International Airport and all hotel taxes and gratuities. |
| HARMONY AND SPLASH ACCOMMODATIONS | There are 250 rooms and Junior suites in six categories shared between the adults-only Harmony and family-friendly Splash wings. All feature private balconies or patios, separate sitting areas, air conditioning, ceiling fans, tile flooring, mini-fridge, flat screen televisions, cable TV, direct dial telephones, clock radios, in-room safes, coffee and tea service, iron and ironing board, walk-in showers, hair dryers and are outfitted with 220 voltage. |
| Concierge Junior Suite<br>Ocean View Harmony 4th Floor<br>(Max. Occupancy 2) | Expansive views of the Atlantic, the Maria Islands, pool area and gardens. Recently renovated with all new bathrooms and furnishings including a king four-poster bed and sitting area with loveseat. Amenities include complimentary in-room Wi-Fi, private VIP check-in, concierge signature drink in-room and afternoon snack or amenity daily, bar and mini-fridge stocked with premium liquor or wine selection of choice plus water, soft drinks and local beer, robes and slippers, evening turndown service, concierge service and special invitation to couples-only dinner. |
| Premium Ocean View<br>(Max. Occupancy 4) | Amenities include flat screen TV, bar with mini-fridge stocked with water, soft drinks and local beer (by request.) |
| Harmony 3rd Floor | Private balconies offer complete ocean views. Furnishings include two queen beds or a king bed with pull out sofa. |
| Splash 3rd and 4th Floor | Private balconies offer sweeping views of the Atlantic and CocoLand Waterpark. Furnishings include two queen beds or one king bed and trundle bed with two twins (in Splash.) |
| Deluxe Ocean View<br>Harmony 2nd Floor<br>Splash 2nd Floor<br>(Max. Occupancy 4) | Private balconies offer partial ocean and garden views. Furnishings include a king bed with double pull out sofa or two queen beds, flat screen TV and mini-fridge. |
| Deluxe Two Bedroom/<br>Family Connecting<br>Splash 1st, 2nd and 3rd Floors<br>(Max. Occupancy 6 --<br>Max of 4 adults.) | Private balconies take in garden and partial ocean views. Furnishings include a king bed with double pull out sofa or two queen beds, flat screen TV and mini-fridge. |
| Garden View<br>Harmony 1st Floor<br>Splash 1st Floor<br>Max. Occupancy 4 | Private patios open into gardens. Furnishings include two queen beds, flat screen TV and mini-fridge.<br><br>Garden View rooms include wheelchair-accessible rooms in Harmony and Splash which are available by request. |
| RESTAURANTS | Even picky eaters will find their favorites from a range of dining options at a choice of four restaurants and the Beach Grill with menus featuring Caribbean, Asian, Creole, Italian and American dishes. À la carte restaurant evening openings vary, dress code applies. |

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| Coconut Walk | The resort's main restaurant, welcoming guests with an extensive range of menu options at breakfast, lunch and dinner daily. Located at the heart of the resort, just steps from the lobby. Recently renovated with a new menu and independent stations making made-to order favorites at every meal including smoothies, omelets, crepes, salads, pasta, stir fries and grilled paninis. Stations include the Pasta House, Fresh Bakery, Salad Bar and Deli, Lucian Grill, Desserts and Kids Buffet.<br>• Breakfast -- 7:00 am -- 10:00 am<br>• Harmony Breakfast – 8:00 am – 11:00 am<br>• Lunch – 12:30 pm – 2:30 pm<br>• Dinner – 6:30 pm – 9:30 pm |
| Harmony Breakfast in Calabash | The Harmony Breakfast is a special amenity for adults-only. In addition to tradition breakfast choices, menu options include Eggs Benedict and Auntie Em's Famous French Toast. Open 8:00 am – 11 am. |
| Bites Beach Grill | Guests who can't bear to leave the outdoors for lunch can enjoy delicious burgers, jerk chicken sandwiches, pizza and salads along with a full grill menu. Open daily 11:00 am – 6:00 pm and for late night snacks 10:00 pm – 1:00 am. |
| Pizzeria | Hand-tossed, made-to-order pizza in just minutes from a new Earthstone oven is bubbling with cheese and a choice of thirteen toppings, the combinations are endless. Open daily 11:00 am – 4:00 pm. |
| Silk | Red décor and superb service set the mood as chefs serve Mandarin-inspired cuisine with the finest local ingredients. Open for dinner 6:00 pm – 9:00 pm, reservations required. |
| Calabash | A menu that is a taste of Saint Lucia showcases Caribbean cuisine and a rich culinary tradition. Open for dinner 6:00 pm – 9:00 pm, reservations required. |
| Capri | This outdoor setting is a casual spot to enjoy the amazing view along with a new antipasto station and a menu of Italian favorites with a West Indian flare. Desserts include the magical 10-minute chocolate lava cake. Open for dinner 6:00 pm – 9:00 pm, reservations required. |
| BARS | Six bars serve juices, soft drinks and premium cocktails. |
| Peter John's Lounge | 6:00 pm – 1:00 am<br>In addition to beverages, guests with a late-night sweet tooth can indulge in all new treats at the Friday night Chocolate Extravaganza. |
| Swim Up Pool Bar | 10:00 am – 6:00 pm<br>Adults and children have their own bars and menus and kids can help themselves at the slushy machine. |
| Adult Pool Bar | 11:00 am – 7:00 pm. Near Harmony's Quiet Pool |
| Lobby Bar | 10:00 am – Midnight |
| Blu Bar | Sports & Karaoke Bar. Hours vary per the entertainment schedule. |
| Splash Bar | Hours vary per the entertainment schedule. |
| WEDDINGS | All wedding packages, from a party of two to a big gathering, include the assistance of a professional wedding coordinator. The Deluxe Wedding Package is free and included in all packages (restrictions apply). The |

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| | Gold, Diamond and Platinum packages tailor celebration to a couple's wishes. |
| HONEYMOONS | The resort celebrates honeymooners with a selection of romantic CocoMoon packages including the complimentary CocoMoon Newlywed Package (restrictions apply). |
| COCOLAND KIDZ KLUB | There are three CocoLand Kidz Klub programs designated by age: 3 and under, 4-7 and 8-12, with educational CocoLand SCOUTS (Seeing, Crafting, Observing, Understanding, Tasting, Saint Lucia), curriculums catering to the different interests of each. Once they are registered, children receive a CocoPak including a backpack, water bottle with strap for resort exploration, t-shirt, hat, SCOUTS workbook, and a scrapbook.<br><br>Babies to 2 year olds stay in the infant room which is colorful, air-conditioned with cribs and playpens. Parents receive a complimentary local cell phone to stay in touch when their children are at the Kidz Klub. Hours are 9 am-5 pm, seven days a week. Additional private babysitting services are available, fees apply.<br><br>Activities and facilities at the CocoLand Kidz Klub also include a mini zipline, mini rock wall and kids-only WaterWorks play area as well as the Coco Corral, home to rescued animals ready to make new friends. |
| POOLS AND WATERPARK | |
| CocoLand Waterpark | Saint Lucia's largest waterpark and big fun for everyone from tubing around the Lazy River, twisting through the Coconut Coaster to shooting down the Coconut Cannon. |
| Harmony Quiet Pool and Bar | At Harmony and exclusively for guests over 18, surrounded by palm trees, hammocks and sundecks for two, between the Wedding Gazebo and Kai Mer Spa. |
| Splash Pool and Swim-Up Bar | On the Splash side of the resort, this zero entry family pool features waterfalls, a central fountain and foot massagers. |
| Activity Pool | In the heart of the resort, where guests participate in pool activities including volleyball and aerobics. |
| SURF SHACK | |
| Kitesurfing (fee applies) | The Surf Shack is the resort's world-class, kitesurfing staging area on famed Anse de Sables Beach (Sandy Beach) in season from November - April. The on-shore winds from the Atlantic make this one of the best wind sport destinations, and the conditions are great for every skill level with easy riding inside the reef and the Atlantic swell outside. Harmony guests staying 7-nights or more receive a free taster lesson. |
| Watersports | Guests can take to the water for snorkeling and on stand-up paddleboards, kayaks and windsurfers. |
| THE ZONE PAINTBALL (fee applies) | The Zone is the first paintball facility of its kind in the Caribbean. Guests 13 and older team up to fire neon paintballs as they attempt to capture their opponents' flag. Splash family wing guests staying 7-nights or more receive a free sampler game that includes 70 paint balls. |
| KAI MER SPA | Oceanfront spa featuring 8 indoor treatment rooms, 3 outdoor cabanas, |

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| | 2 saunas, 2 steam rooms, relaxation area and complete salon services including hair, makeup, waxing and nail services. |
| GROUPS AND MEETINGS | Indoor and outdoor facilities including the Bougainvillea Banquet Room can host groups as large as 300. The banquet staff can arrange for private celebrations from wedding proposals to family reunions as well as corporate groups and meetings. |
| WI-FI / LAPTOPS | Complimentary Wi-Fi is available in the Lobby and in the Concierge Junior Suites. Courtesy laptops can be signed out at the Front Desk. |

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